

# Annual Report



Living  
Independence  
for Everyone



**life**  
unlimited

## 2019-2020

Life Unlimited Charitable Trust



### **Life in a Pandemic**

Published by Life Unlimited Charitable Trust, captured a snapshot in time – the Covid-19 Lockdown from 21 March to 8 June, 2020. The stories of people living with a disability and/or autism were told in their own words; skilfully crafted by experienced writers and captured by award-winning photographers.

ISBN: 978-0-473-54086-9.

[www.lifeunlimited.net.nz/lifeinapandemic](http://www.lifeunlimited.net.nz/lifeinapandemic)

Featured on the book cover:

Millie Matahiki at Ruatanuika lookout on Titirangi/Kaiti Hill in Gisborne in front of the circular steel Te Maro sculpture which represents a significant tīpuna (ancestor) for Tairāwhiti region.



### **Annual Report Cover**

Pictured top to bottom, left to right:

Tiffney Perry and Jack Harvey, Brent Walker; Pip Parkes and Shannon Thompson, Michael Pulman and partner Jess, Jamie-Leigh, Puke and Manaakiao Timoti; Moana Rewi, Jessica Hita, Tuhoro and Te Aurere Hita-Paki; Patsy Matete.



## **LIFE UNLIMITED CHARITABLE TRUST**

### **DIRECTORY**

**FOR THE YEAR ENDED 30 JUNE 2020**

<b>NATURE OF BUSINESS:</b>	Disability Services Provider
<b>CHARITIES COMMISSION REGISTRATION NUMBER:</b>	CC26090
<b>ADDRESS:</b>	20 Palmerston Street Hamilton
<b>TRUSTEES:</b>	John Dobson (Chair) Lindsay Cumberpatch Tiffiney Perry Bruce Tocker Sarah Verran Mary Cave-Palmer (30 June 2020) Vaughan Mikkelson (30 June 2020)
<b>KAUMATUA ADVISORY GROUP:</b>	Charles Tahana Tom Wheke
<b>REGISTERED OFFICE:</b>	20 Palmerston Street Hamilton
<b>INDEPENDENT AUDITORS:</b>	PricewaterhouseCoopers Chartered Accountants Hamilton
<b>SOLICITORS:</b>	Gurnell Harrison Lawyers Hamilton
<b>BANKERS:</b>	Westpac and BNZ Bank Hamilton



**John Dobson,  
Chair**

**L**ife Unlimited has always been an organisation able to adapt quickly to change by being nimble and adaptable.

Those qualities were to the fore during a year none of us will forget in a hurry.

The financial year was only one month in when we accepted the resignation of Mark Brown, our chief executive for nine years. Within two months we were able to appoint Megan Thomas as our new chief executive

Enrich Life, a shared services agency setup by Life Unlimited and Enrich+, began operations in mid-November.

We mourned the loss in February of Rangī Manihera, our long-standing Kaumatua Advisory Group member. His wise counsel will be missed.

Then there was Covid-19. Our Life Unlimited One Team professionally and efficiently got on with providing services and support to our communities throughout New Zealand. The implementation of a new cloud-based system in under a month during Lockdown must be a record.



**Mary  
Cave-Palmer**

We appointed two new trustees as the financial year ended. Vaughan Mikkelson and Mary Cave-Palmer added lived experience of a disability and business acumen to an already high-performing board.

2019-2020 was a difficult financial environment for Life Unlimited and left us with several tough decisions to make. The review of Mobility Centre, our mobility aid and equipment retail arm, resulted in us deciding to close the Gisborne and Rotorua stores.



**Vaughan  
Mikkelson**

Thank you to my fellow trustees and Life Unlimited staff for their work and support and ongoing positive commitment to Life Unlimited.



**GOODBYE:**

Mark Brown (centre) was farewelled in Hamilton by l-r Judy Preston, Lindsay Cumberpatch, Sonia Hawea and John Dobson.



**Megan Thomas**  
CEO

**T**his financial year was certainly one of great adjustment for everyone at Life Unlimited.

When I took the helm at Life Unlimited in November, I was excited about the challenges ahead. Mark Brown was certainly a hard act to follow.

I had expected to be able to get out to meet all our staff across the country in a measured way. Then Covid-19 hit.

With our One Team approach, we looked after each other and stayed connected, regardless of our circumstances.

The team was innovative and engaged, coming up with new ideas, moving to online programmes and delivery, working remotely and capturing our clients' stories in such a way that it seemed imperative to pass those on.

Throughout all this I had the unwavering support of the Life Unlimited Board of Trustees.

They, our senior leaders and the whole team at Life Unlimited and Enrich Life are truly thinking of their communities and are here to support and be guided by the voices of disabled people.

Alongside the year's surprises we have been pleased to renew all our Government contracts that were expiring in the current year and secured some additional funding. It was reassuring to see the flexibility and surety provided by our Government funders during Covid-19.

We have had to make some hard decisions to close two of our Mobility Centre stores, the upside to this has been forming new partnerships with others in the community to ensure the community continues to be able to access equipment and aids to support their independence.

A big thanks to the whole team for warmly welcoming me into the Life Unlimited whānau and the genuine compassion and effort you bring to work each day.

**WARM WELCOME:**

Life Unlimited chief executive Megan Thomas at her pōwhiri with K'aute Pasifika Trust CEO Rachel Karalus.



# Covid-19 Lockdown Highlights

## For the autistic community and their family and whānau

- ▶ We produced some excellent online resources for autistic people, their whānau and professionals on offering support during incredibly challenging times.
- ▶ Our professional development programmes were delivered online and offered greater flexibility for autistic facilitators and participants.
- ▶ We launched 'By Autistics for Autistics' Zoom sessions.

## Living with a hearing impairment

- ▶ Our hearing therapists developed a series of informative short videos on the pitfalls of self-isolation when you cannot hear.
- ▶ They ran clinics online for people wanting support with their hearing loss.

## Mobility Centre Essential Service

- ▶ Added Live Chat to our website to assist those who had never ordered online before.
- ▶ Retail staff, used to dealing with people one-on-one in the stores, helped customers on Live Chat or on the phone to help them select the right products.
- ▶ Customers who rely on Mobility Centre for daily essentials, such as incontinence products, were able to get them speedily delivered.
- ▶ Families who had other family members join their bubble from hospital or care, were able to access the equipment they needed to support them.

## Keeping people active and busy

- ▶ Our Enabling Good Lives clients got the support they needed.
- ▶ Our community-based clients benefitted from technology in ways we could never have anticipated.
- ▶ Ngā Mara Ātea, our usually marae-centred programme, provided its clients with programmes such as Cooking at Home and Life Fit by using Facebook, Zoom, FaceTime and What's App.
- ▶ We delivered online Disability Start programmes via You Tube.



Darling-Mei Brown, left, with her mother Heather, participated in our marae online programmes.

# Covid-19 Lockdown Highlights



Throughout Lockdown, we got to know each other's pets, whānau and 'at home' work environment.

## Highlighted independence and resilience

- ▶ Commissioned a book on Life in a Pandemic.

## Needs Assessment and Services Coordination Service (NASC) and Local Area Coordination (LAC)

- ▶ We worked closely with Ministry of Health to ensure supports were in place.
- ▶ We made up to 200 calls a day to disabled people and their families.
- ▶ Having a Local Area Coordination service running alongside the NASC was invaluable.

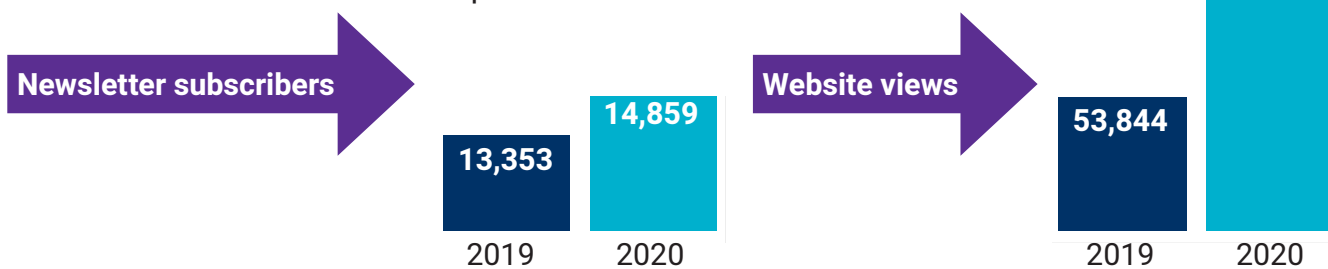


Hamilton store manager Graham Callis, Allied Medical's Lynette Jackson, left, Katie Noble, right, at Show Your Ability.



Supporting people to live independently through the provision of daily living aids and equipment alongside sound product advice and information.

- ▶ Online store traded throughout the Covid-19 Lockdown as an essential service with significant growth in sales.
- ▶ Introduced Live Chat on our online store making it easier for users to get support through to purchase.
- ▶ Opened Hastings store to meet regional demand.
- ▶ Lower Hutt store awarded top reseller from Allied Medical.



Mobility Centre retail assistant Diane Dowall assists Judy Small with a purchase and right Allied Medical's Grant Hetherington, second left, presents its 2019 Dealer Award for the store with the highest major centre growth to our Lower Hutt store. L-r chief executive Megan Thomas, store manager Christiana Perez and Todd Stephenson, service and development manager.





Northland-based hearing therapist Cindy Foulkes at one of her regular community gatherings.



Hearing Therapy

A national service providing personalised support, community education and awareness programmes to improve the quality of life for people living with hearing loss.

- ▶ We saw **3734** clients and conducted **4916** consultations.
- ▶ **99%** of people who received our services reported that it helped them.
- ▶ Between **70-89%** of people who received our service more than once reported an increase in their ability to manage their hearing impairment more positively and gained increased enjoyment in their daily lives.
- ▶ Equipment Modification Services, **163** applications lodged through AccessAble and Enable and installed into homes providing safer homes and security for those living with significant hearing loss.
- ▶ Presented **128** workshops and community gatherings.



Hearing therapists Trish Ellis, left, and Kim Howell, right, took the messages from World Hearing Day in March out into the community.



Altogether Autism took its professional development series to Tūrangawaewae Kōhanga Reo. L-R, back Ngawhariki, Te Paea, Mahiaringa, Jamie-Leigh and Puke Timoti; front national manager Catherine Trezona, Lee-Anne, Ngapoura, Miruwai.



Providing quality, evidence-based and timely information, support and professional development to autistic people, their families and professionals.



We partnered with The Warehouse to bring low-sensory autism friendly hours in three stores. Tauranga store manager Devon, left, with Jamie-Leigh Timoti (Altogether Autism) and regional manager Duncan.

- ▶ Information requests rose from **2699** to **3299**.
- ▶ **96%** of requesters rated the information as useful.
- ▶ Live Chat rose from **226** to **1968**.
- ▶ Website page views **196,989** to **270,480**.
- ▶ **448** people attended **19** network meetings with **100%** positive feedback.
- ▶ Launched By Autistics, For Autistics network meetings.
- ▶ Two Altogether Autism Journals, 4000 hard copies both editions.
- ▶ e-News subscribers **6821** to **7354**.
- ▶ **54** articles added to website down from **89**.

### Professional Development

- ▶ Covid-19 brought an opportunity to develop online professional development, with booked work successfully moving to online platforms.
- ▶ **40** days face to face to over **340** participants
- ▶ Nine Strengthening Early Learning Opportunities (SELO) programmes delivered to early childhood centres from Auckland, Waikato, Christchurch to Cromwell.



Ngā Mara Ātea team lead Deborah Baird, centre, with Te Rau Aroha, Douglas, Ana Marie and Craig.

## Community

Supporting people to live full active lives as participants in their community and providing information to assist disabled people and their families to navigate the system.

### Programmes

- ▶ **802** people participated in our services within the Waikato.
- ▶ Supported **71** people through transitioning from school, work readiness and work experience.
- ▶ **102** people involved in either a Life Fit or Sport Opportunity After School activity.
- ▶ **90%** of our clients say Life Unlimited helped them participate in the community to their desired level.
- ▶ Supported **72** families with Enabling Good Lives (EGL) to live the life they choose.
- ▶ We trained **50** people with sensory training.



Ana Marie McCarthy, left, with her artwork and Life Unlimited's Ngā Mara Ātea group, right, who performed the pōwhiri at the Wellbeing Show in Hamilton. L-R Krystle, Tinihua, Ana, Barb, Alex and Ayla.

### Information

- ▶ We interacted with **4652** people for provision of Information.
- ▶ We supported **370** enquiries on Live Chat.
- ▶ We regularly updated our Online Information Hub.



Our team participated in Gisborne on International Day of Persons with a Disability. Christie Drake from ACC, left and Walton Mathieson, right.

# Needs Assessment Service Coordination (NASC) Local Area Coordination (LAC)

Connecting people to disability support services through our NASC and LAC in Hutt Valley and Tairāwhiti regions. Enabling disabled people and families to have the right support to meet their expectations and needs.

- ▶ Covid-19 Lockdown from 25 March had an impact on new referrals, which were significantly down on previous years.
- ▶ LAC connected with **137** clients and worked actively with **88** people.



Celebrating diversity at the NASC. L-r, Maseiga, Victoria, Susan and Kristina.

	<b>Hutt Valley</b>	<b>Tairāwhiti</b>
<b>New NASC referrals</b> <b>407</b> new disabled people referred (down from 511)	<b>320</b> (down from 429)	<b>87</b> (up from 82)
<b>Disability supports facilitated</b>	<b>\$36.5 million</b> (same as previous year)	<b>\$7.98 million</b> (up from \$7.58 million)
<b>Active clients as at 30 June 2019</b> Facilitated disability support for more than <b>1650</b> people	<b>1327</b> (up from 1325)	<b>362</b> (up from 351)

**LIFE UNLIMITED CHARITABLE TRUST**  
**STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSES**  
**FOR THE YEAR ENDED 30 JUNE 2020**

	<b>Notes</b>	<b>2020</b>	<b>2019</b>
<u>Revenue from Non-Exchange Activities</u>		\$	\$
Donations		716	527
Grant revenue		3,012	10,572
		3,728	11,099
<u>Revenue from Exchange Activities</u>			
Government Contract Revenue		5,452,232	5,354,006
Expenses Reimbursed		8,377	17,000
Interest Income		21,478	25,913
Dividend Income		-	7,893
Realised Gain on Sale of Investment		-	9,641
Sundry Income	15	424,702	715,157
Rental Income		32,823	50,663
Gain on disposal of property, plant and equipment		12,040	4,672
Store Trading Sales		2,566,702	2,232,480
		8,518,354	8,417,425
<b>Total Revenue</b>	<b>17</b>	<b>8,522,082</b>	<b>8,428,524</b>
<u>Expenses</u>			
Audit Fees	2	46,672	16,604
Bad Debts		10,993	217
Bank fees and Interest		31,302	20,978
Sub Contractual Services		697,859	735,869
Depreciation		307,442	296,920
Grants and Donations Expenses		14,579	52,484
Amortisation Expense		-	25,000
Rent and Rates		465,232	421,862
Professional Services Fees		184,114	-
Wages and Salaries		4,504,096	4,318,667
Store Trading Expenses		1,345,230	1,224,116
Service Delivery Costs		391,354	405,977
General Office Expenses		541,395	525,165
<b>Total Expenses</b>	<b>17</b>	<b>8,540,268</b>	<b>8,043,859</b>
Share of Enrich Life Limited surplus/(deficit)	5	(625)	-
<b>Surplus/(deficit) from continuing operations</b>		<b>(18,811)</b>	<b>384,665</b>
Surplus/(deficit) from discontinued operations	16	(97,726)	(57,168)
<b>Total surplus/(deficit)</b>		<b>(116,537)</b>	<b>327,497</b>
<u>Other Comprehensive Revenue and Expenses</u>			
Gain/(Loss) on Revaluation of Financial Assets available for sale		(11,286)	16,888
<b>Total Comprehensive Revenue and Expenses</b>		<b>(127,822)</b>	<b>344,385</b>

The accompanying notes form part of these financial statements

**LIFE UNLIMITED CHARITABLE TRUST**  
 STATEMENT OF CHANGES IN NET ASSETS/EQUITY  
 FOR THE YEAR ENDED 30 JUNE 2020

	Fair Value Reserve	Retained Surplus	Total Equity
Opening Balance 1 July 2019	87,667	3,743,775	3,831,442
Total Comprehensive Revenue and Expenses for the Year	(10,781)	(116,537)	(127,318)
<b>Closing Equity 30 June 2020</b>	<b>76,886</b>	<b>3,627,238</b>	<b>3,704,124</b>
Opening balance 1 July 2018	70,779	3,416,278	3,487,057
Total Comprehensive Revenue and Expenses for the Year	16,888	327,497	344,385
<b>Closing Equity 30 June 2019</b>	<b>87,667</b>	<b>3,743,775</b>	<b>3,831,442</b>

The accompanying notes form part of these financial statements

# LIFE UNLIMITED CHARITABLE TRUST

## STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2020

	Notes	2020	2019
<u>Current Assets</u>			\$
Cash and Cash Equivalents	3	1,006,915	584,230
Receivables from Exchange Transactions		918,345	805,554
Prepayments and Accrued Income	9	6,439	348,027
Inventories		523,060	607,473
Investments	5	-	284,945
		<b>2,454,759</b>	<b>2,630,229</b>
 <u>Non-Current Assets</u>			
Investments	5	596,240	267,776
Property Plant and Equipment	6	1,032,553	1,056,660
Intangible Asset	7	825,000	825,000
Enrich Life Limited	5	24,125	-
		<b>2,477,918</b>	<b>2,149,436</b>
 <b>Total Assets</b>		<b>4,932,677</b>	<b>4,779,665</b>
 <u>Current Liabilities</u>			
Trade and Other Creditors	8	692,283	683,664
Employee Entitlements		536,270	264,559
		<b>1,228,553</b>	<b>948,223</b>
 <b>Total Net Assets</b>		<b>3,704,124</b>	<b>3,831,442</b>
 <u>Net Assets</u>			
Retained Surplus		3,627,238	3,743,775
Fair Value Reserve		76,886	87,667
<b>Total Net Assets Attributed to the Trust</b>		<b>3,704,123</b>	<b>3,831,442</b>

Signed by Trustees John Dobson and Lindsay Cumberpatch on 24 November 2020 who authorised these financial statements for issue on 24 November 2020.

# LIFE UNLIMITED CHARITABLE TRUST

## STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2020

	Notes	2020	2019
<b>Cash flow from operating activities</b>			\$
<u>Receipts</u>			
Receipts from non-exchange transactions		3,728	11,349
Receipts from exchange transactions		9,063,843	8,604,865
Interest received		14,480	22,283
Net GST Received		50,451	30,535
Dividend Received		-	7,893
		9,132,502	8,676,925
<u>Payments</u>			
Payments to suppliers and employees		(8,374,232)	(8,279,527)
Interest and bank fees paid		(31,302)	(20,978)
		(8,405,534)	(8,300,505)
<b>Net cash flow from operating activities</b>		<b>726,968</b>	<b>376,420</b>
 <b>Cash flow from investing activities</b>			
<u>Receipts</u>			
Proceeds from Sale of Property Plant and Equipment		12,040	4,500
<u>Payments</u>			
Purchase of Property Plant and Equipment		(236,770)	(165,039)
Acquisition of business assets (net of cash acquired)		-	(1,124,038)
Purchase of portfolio investment and working capital extension		(336,785)	
Term deposit withdrawal		257,232	590,514
<b>Net cash flow from investing activities</b>		<b>(304,283)</b>	<b>(694,064)</b>
Net increase (decrease) in cash and cash equivalents		422,685	(317,644)
Cash and cash equivalents at 1 July		584,230	901,874
<b>Cash and cash equivalents at 30 June</b>	<b>3</b>	<b>1,006,915</b>	<b>584,230</b>

The accompanying notes form part of these financial statements



# LIFE UNLIMITED CHARITABLE TRUST

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

### REPORTING ENTITY

Life Unlimited Charitable Trust (the "Trust") is a Charitable Trust registered under the Charitable Trust Act 1957 and registered under the Charities Act 2005. The Trust is domiciled in New Zealand.

The financial statements are presented for the year ended 30 June 2020.

The Trust provides a range of health and disability services, advice and equipment, both regionally and nationally. The Trust is a not for profit organisation committed to enhancing wellbeing by enabling people to live the life they choose. Services are funded by the Ministry of Health, the Ministry of Social Development, and directly by Life Unlimited.

These financial statements have been approved and were authorised for issue by the Board of Trustees on 24 November 2020.

The financial statements of the Trust have been prepared on a going concern basis.

### STATEMENT OF COMPLIANCE

The financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP"). They comply with the Public Benefit Entity Standards Reduced Disclosure Regime ("PBE Standards RDR") as appropriate for Tier 2 not-for-profit public benefit entities, for which all reduced disclosure regime exemptions have been adopted.

Life Unlimited qualifies as a Tier 2 reporting entity as for the two most recent reporting periods it has had between \$2m and \$30m operating expenditure and is not publically accountable.

### CHANGES IN ACCOUNTING POLICY

There have been no changes in accounting policies for the year ended 30 June 2020.

### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies used in the preparation of these financial statements as set out below have been applied consistently to both years presented in these financial statements.

#### (a) Base of Measurement

These financial statements have been prepared on the basis of historical cost, except for the available for sale investments, which have been measured at fair value.

#### (b) Functional and Presentational Currency

The financial statements are presented in New Zealand dollars (\$), which is the Trust's functional currency. All values are rounded to the nearest dollar, unless otherwise stated.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**(c) Business Combination and Goodwill**

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Trust. The Trust controls an entity when it has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

The Trust measures goodwill at the acquisition date as the aggregate of the following:

- The fair value of consideration transferred
  - The recognised amount of any minority interests in the acquire, and
  - The fair value of any pre-existing equity interest in the acquire
- Less:
- The fair value of the net identifiable assets acquired and liabilities assumed.

The consideration transferred in the acquisition is generally measured at fair value, as are the identifiable net assets acquired.

Any goodwill that arises is tested annually for impairment – refer to note 1(f). Any gain on bargain purchase is recognised in surplus or deficit immediately. Transaction costs related to a business combination incurred by the Trust are expensed in surplus or deficit as incurred. The consideration transferred does not include amounts related to the settlement of pre-existing relationships. Such amounts are generally recognised in surplus or deficit.

Any contingent consideration payable is measured at fair value at the acquisition date. If the contingent consideration is classified as equity, then it is not subsequently remeasured and settlement is accounted for within net assets/equity. Otherwise, subsequent changes in the fair value of the contingent consideration are recognised in surplus or deficit.

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred and the amount recognised for non-controlling interests, and any previous interest held, over the net identifiable assets acquired and liabilities assumed.

After initial recognition, goodwill is measured at cost less any accumulated impairment losses. For the purpose of impairment testing, goodwill acquired in a business combination is, from the acquisition date, allocated to each of the Trust's cash-generating units that are expected to benefit from the combination, irrespective of whether other assets or liabilities of the acquire are assigned to those units.

Where goodwill forms part of a cash-generating unit and part of the operation within that unit is disposed of, the goodwill associated with the operation disposed of is included in the carrying amount of the operation when determining the gain or loss on disposal of the operation. Goodwill disposed of in this circumstance is measured based on the relative values of the operation disposed of and the portion of the cash-generating unit retained.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**(d) Revenue**

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the Trust and revenue can be reliably measured. Revenue is measured at the fair value of the consideration received. The following specific recognition criteria must be met before revenue is recognised.

**Revenue from Non-Exchange Transactions**

Grant Revenue

Grant revenue includes grants given by other charitable organisations, philanthropic organisations and businesses. Grant revenue is recognised when the conditions attached to the grant has been complied with. Where there are unfulfilled conditions attaching to the grant, the amount relating to the unfulfilled condition is recognised as a liability and released to revenue as the conditions are fulfilled.

**Revenue from Exchange Transactions**

Store Sales Revenue

Revenue from the sale of goods at the Life Unlimited Stores is recognised when the significant risks and rewards of ownership have been transferred to the buyer on delivery of the goods and when the amount of revenue can be measured reliably, and it is probable that the economic benefits or service potential associated with the transaction will flow to the Trust.

Government Contracts Revenue

Revenue from government contracts relates to income received from Ministry of Health (MoH), Ministry of Social Development (MSD) and ACC and is provided as funding for various services the Trust provides relating to disability support and assessments. Revenue is recognised in the period the services are provided.

Interest Revenue

Interest revenue is recognised as it accrues, using the effective interest method.

**(e) Financial Instruments**

Financial assets within the scope of NFP PBE IPSAS 29 Financial Instruments: Recognition and Measurement are classified as financial assets at fair value through surplus or deficit, loans and receivables, held-to-maturity investments or available-for-sale financial assets. The classifications of the financial assets are determined at initial recognition.

The category determines subsequent measurement and whether any resulting income and expense is recognised in surplus or deficit or in other comprehensive revenue and expenses. The Trust's financial assets are classified as financial assets, loans and receivables or as available for sale financial assets. The Trust's financial assets include: cash and cash equivalents, short-term deposits, receivables from exchange transactions, and investments.

All financial assets except for those at fair value through surplus or deficit are subject to review for impairment at least at each reporting date. Financial assets are impaired when there is any objective evidence that a financial asset or group of financial assets is impaired. Different criteria to determine impairment are applied for each category of financial assets, which are described below.

**Loans and receivables**

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method, less any allowance for impairment. The Trust's cash and cash equivalents, receivables from exchange transactions and receivables from non-exchange transactions fall into this category of financial instruments.

**Available for sale financial assets**

Available for sale financial assets (AFS) include equity investments and debt securities. Equity Investments classified as AFS are those that are neither classified as held for trading nor designated at fair value through surplus or deficit. Debt securities in this category are those that are intended to be held for an indefinite period of time and that may be sold in response to needs for liquidity or in response to changes in the market conditions.

After initial measurement, AFS financial investments are subsequently measured at fair value with unrealised gains or losses recognised in other comprehensive revenue and expenses and accumulated in the AFS reserve until:

- the investment is derecognised, at which time the cumulative gain or loss is recognised in other operating income, or;
- the investment is determined to be impaired, when the cumulative loss is reclassified from the AFS reserve to the statement of financial performance in finance costs.

Interest earned whilst holding AFS financial investments is reported as interest income using the effective interest rate method.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**Impairment of financial assets**

The Trust assesses at the end of reporting date whether there is objective evidence that a financial asset or a group of financial assets is impaired. A financial asset or a group of financial assets is impaired and impairment losses are incurred if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a “loss event”) and that loss event has an impact on the estimated future cash flows of the financial asset or the group of financial assets that can be reliably estimated.

For financial assets carried at amortised cost, if there is objective evidence that an impairment loss on loans and receivables carried at amortised cost has been incurred, the amount of the loss is measured as the difference between the asset’s carrying amount and the present value of the estimated future cash flows discounted at the financial asset’s original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account. The amount of the loss is recognised in the surplus or deficit for the reporting period.

Impairment of Available for sale financial assets

For AFS financial investments, the Trust assesses at each reporting date whether there is objective evidence that an investment or a group of investments is impaired.

In the case of equity investments classified as AFS, objective evidence would include a significant or prolonged decline in the fair value of the investment below its cost. ‘Significant’ is evaluated against the original cost of the investment and ‘prolonged’ against the period in which the fair value has been below its original cost.

When there is evidence of impairment, the cumulative loss – measured as the difference between the acquisition cost and the current fair value, less any impairment loss on that investment previously recognised in surplus or deficit – is removed from net assets/equity and recognised in surplus or deficit.

Impairment losses on equity investments are not reversed through surplus or deficit; increases in their fair value after impairment are recognised in other comprehensive revenue and expense.

In the case of debt instruments classified as AFS, the impairment is assessed based on the same criteria as financial assets carried at amortised cost. However, the amount recorded for impairment is the cumulative loss measured as the difference between the amortised cost and the current fair value, less any impairment loss on that investment previously recognised in surplus or deficit.

In determining whether there are any objective evidence of impairment, the Trust first assesses whether there is objective evidence of impairment for financial assets that are individually significant, and individually or collectively significant for financial assets that are not individually significant. If the Trust determines that there is no objective evidence of impairment for an individually assessed financial asset, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment for impairment.

If in a subsequent period, the amount of the impairment loss decreases, and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting the allowance account. If the reversal results in the carrying amount exceeding its amortised cost, the amount of the reversal is recognised in surplus or deficit.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**Financial liabilities**

The Trust's financial liabilities include trade and other creditors. All financial liabilities are initially recognised at fair value (plus transaction cost for financial liabilities not at fair value through surplus or deficit) and are measured subsequently at amortised cost using the effective interest method except for financial liabilities at fair value through surplus or deficit.

**(f) Impairment of non-financial assets**

The carrying amount of the Trust's non-financial assets, including inventories, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

Goodwill and indefinite life intangible assets are tested annually for impairment. An impairment loss is recognised if the carrying amount of an asset or its related cash-generating unit (CGU) exceeds its estimated recoverable amount.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows (for cash-generating assets) or future remaining service potential (for non-cash-generating assets) are discounted to their present value using a pre-tax discount rate that reflects current market assessment of the time value of money and the risks specific to the asset or CGU.

For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or CGU's. CGU's to which goodwill has been allocated are aggregated so that the level at which impairment testing is performed reflects the lowest level at which goodwill is monitored for internal reporting purposes. Goodwill acquired in a business combination is allocated to groups of CGU's that are expected to benefit from the synergies of the combination.

Impairment losses are recognised in surplus or deficit. Impairment losses recognised in respect of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to the CGU (group of CGUs), and then to reduce the carrying amounts of the other assets in the CGU (group of CGUs) on a pro rata basis.

An impairment loss in respect of goodwill cannot be reversed in future periods. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

**(g) Cash and Cash Equivalents**

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

**(h) Inventories**

Inventories held for sale on a commercial basis are measured at the lower of cost and net realisable value. For inventory that was acquired through non-exchange transactions, the cost of the inventory is its fair value at the date of acquisition.

For inventory held for distribution or consumption in providing goods and services to be distributed at no charge or for nominal charge, these are measured at cost adjusted for any loss of service potential.

Inventories held for consumption in the provision of services that are not sold on a commercial basis are measured at the lower of cost and net realisable value.

Cost of goods sold is recognised on a first in first out basis.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**(i) Property, Plant and Equipment**

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Where an asset is acquired through a non-exchange transaction, its cost is measured at its fair value as at the date of acquisition.

Depreciation is charged on a straight-line basis over the useful life of the asset, except for land. Land is not depreciated. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life:

Buildings and fit out	3 - 33 years
Office Equipment, furniture and IT	1.5 - 33 years
Motor Vehicles	5-7 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.

**(j) Leases**

Payments on operating lease agreements, where the lessor retains substantially the risk and rewards of ownership of an asset, is recognised as an expense on a straight-line basis over the lease term.

**(k) Income Tax**

Due to its charitable status, the Trust is exempt from income tax.

**(l) Intangible Assets**

Intangible assets are initially measured at cost, except for goodwill, which is measured in accordance with business combination accounting – refer to note 1 (c). Following the initial recognition, intangible assets are carried at cost less any accumulated amortisation and accumulated impairment losses.

Amortisation is recognised in surplus or deficit on a straight-line basis over the estimated useful lives. Gains or losses arising from de-recognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognised in the statement of comprehensive revenue and expense when the asset is derecognised.

Amortisation method, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

**(m) Significant Judgements and Estimates**

In preparing the financial statements, the Trust is required to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the disclosure of contingent liabilities, at the end of the reporting period. The uncertainty from these assumptions and estimates could result in outcomes that may result in a material adjustment to the carrying amount of the asset or liability.

The Trust bases its assumptions and estimates on parameters available when the financial statements are prepared. However, existing circumstances and assumptions about future developments may change due to market changes or circumstances arising beyond the control of the Trust. Such changes are reflected in the assumptions when they occur.

**(n) Equity Method**

Life Unlimited's interest in equity-accounted investees comprise of interests in a joint venture, that is 50% ownership of shares in a limited liability company. Life Unlimited has presented the summarised financial information of the joint venture based on the joint venture's own financial statements, prepared in accordance with NZ GAAP. This is consistent with PBE IPSAS 36.

Interests in the joint venture are accounted for using the equity method. They are initially recognised at cost and the carrying amount is increased or decreased to recognise Life Unlimited's share of the surplus or deficit of the investee. Distributions received from an investee reduce the carrying amount of the investment. Adjustments to the carrying amount may also be necessary for changes in Life Unlimited's proportionate interest in the investee arising from changes in the investee's other comprehensive revenue and expenses.

**NOTE 2: AUDITORS REMUNERATION**

For the 2018/2019 income year Baker Tilly Staples Rodway Audit Limited provided audit services to the Trust, the total audit fee for the 2019 year was \$22,672, this has been expensed in the 2019/2020 year.

For 2019/2020 PricewaterhouseCoopers has provided audit services and the total audit fee is \$24,000. During the 2019/2020 year PricewaterhouseCoopers also provided non-audit advisory services for a total fee of \$1,698.

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 3: CASH AND CASH EQUIVALENTS**

Cash and cash equivalents include the following components:

	2020	2019
		\$
Current Accounts	967,620	345,125
Westpac- \$USD Account	28,140	28,066
Online Saver Accounts	11,155	211,039
	<u>1,006,915</u>	<u>584,230</u>

Life Unlimited Charitable Trust has a business credit card facility with BNZ Bank with a limit of \$20,000 (2019: \$20,000).

**NOTE 4: CATEGORIES OF FINANCIAL ASSETS AND LIABILITIES**

The carrying amounts of financial instruments presented in the statements of financial position relate to the following categories of assets and liabilities:

	2020	2019
	\$	\$
<b>Financial Assets</b>		
<b>Loans and Receivables</b>		
Cash and Cash Equivalents	1,006,915	584,230
Other receivables (excl. prepayments)	-	342,416
Receivables from Exchange Transactions	918,345	805,554
	<u>1,925,260</u>	<u>1,732,200</u>
<b>Financial Assets at Fair Value – Available for Sale</b>		
Term Deposits and Bonds	235,650	377,429
Equities and other	360,590	175,293
	<u>596,240</u>	<u>552,722</u>
<b>Financial Liabilities at Amortised Cost</b>		
Trade and Other Creditors	547,351	583,798
Balance of Annual Leave liability transferred at formation - Enrich Life	5, 8 17,199	
	<u>564,550</u>	<u>583,798</u>

**LIFE UNLIMITED CHARITABLE TRUST**  
 NOTES TO THE FINANCIAL STATEMENTS (continued)  
 FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 5: INVESTMENTS**

The investments of the Trust include the following components:

	<b>2020</b>	<b>2019</b>
<u>Portfolio investment held through Forsyth Barr</u>	<b>\$</b>	<b>\$</b>
Term Deposits	-	257,232
Cash held for Investment	23,839	27,713
Fixed Interest Bonds	235,650	92,484
Property	44,801	26,305
New Zealand Equities	87,854	42,229
Australian Equities	82,114	38,984
Global Equities	121,982	67,774
<b>Total Investments</b>	<b>596,240</b>	<b>552,721</b>
Current Portion	-	284,945
Term Portion	596,240	267,776
	<b>596,240</b>	<b>552,721</b>

Equity investment in Enrich Life Limited

Enrich Life Limited is a company incorporated on 25 September 2019. The shares in the company are held equally (50% each) by Life Unlimited Charitable Trust and Enrich+ Trust. All shares hold equal voting rights. Enrich Life is a shared services entity that holds the finance, marketing & communications and HR functions for both shareholders. Staff from both Life Unlimited Charitable Trust and Enrich+ Trust were transferred into Enrich Life from 11 November 2019, at which point it began providing services to the shareholders. There is no uncalled share capital relating to Enrich Life.

Financial results are accounted for under the equity method of accounting.

	<b>2020</b>	<b>2019</b>
Opening balance (1 July)	-	-
Annual Leave liability transferred on formation - balance remaining	(17,199)	-
Working capital extended	24,750	-
Share in surplus/(loss)	(625)	-
Closing balance (net balance)	<b>6,926</b>	-

The balance of the Annual Leave liability transferred on formation (\$17,199) is recognised by Life Unlimited in Trade and Other Creditors in the Statement of Financial Position. The Working capital extended \$24,750 is recognised as a Non Current Asset in the Statement of Financial Position.



**LIFE UNLIMITED CHARITABLE TRUST**  
 NOTES TO THE FINANCIAL STATEMENTS (continued)  
 FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 6: PROPERTY PLANT AND EQUIPMENT**

	Land	Buildings	Office Equipment	Motor Vehicles	Total
<b>2020</b>					
Cost	26,620	1,347,880	1,592,421	717,938	3,684,859
Accumulated Depreciation	-	898,108	1,209,760	577,759	2,685,627
Work in progress					33,321
Net Book Value	<b>26,620</b>	<b>449,772</b>	<b>382,661</b>	<b>140,179</b>	<b>1,032,553</b>
<b>2019</b>					
Cost	26,620	1,335,557	1,392,682	726,551	3,481,410
Accumulated Depreciation	-	854,605	1,027,828	542,317	2,424,750
Net Book Value	<b>26,620</b>	<b>480,952</b>	<b>364,854</b>	<b>184,234</b>	<b>1,056,660</b>

Reconciliation of the carrying amount at the beginning and end of the period:

	Land	Buildings	Office Equipment	Motor Vehicles	Total
Opening Balance	26,620	480,952	353,774	184,234	1,045,580
Additions	-	28,119	205,221	35,733	269,073
Disposals	-	15,794	500	44,346	60,640
Depreciation	-	43,505	175,834	35,442	254,781
Work in progress					33,321
Closing Balance	<b>26,620</b>	<b>449,772</b>	<b>382,661</b>	<b>140,179</b>	<b>1,032,553</b>

**NOTE 7: INTANGIBLE ASSETS**

On 5 October 2018, the Trust acquired business assets and Goodwill through the purchase of a Mobility Centre for the consideration of \$1,124,038. The fair value of identifiable assets and liabilities as the date of acquisition was \$298,038. Goodwill of \$825,000 was therefore recognised. Goodwill was tested for impairment as at 30 June 2020 there were clear indicators of future growth which concluded no impairment is required.

	2020	2019
Opening Balance	825,000	25,000
Intangible assets recognised during the period on acquisition	-	825,000
Amortisation for the period	-	(25,000)
<b>Closing Balance</b>	<b>825,000</b>	<b>825,000</b>

**NOTE 8: TRADE AND OTHER CREDITORS**

	2020	2019
	\$	\$
Trade Creditors	271,166	293,813
Deposits held	45,324	40,882
Other payroll liabilities	-	149,630
Accrued expenses	85,438	99,560
GST payable	127,732	99,779
Other payables	145,424	-
Enrich Life Ltd - annual Leave liability transferred	17,199	-
	<b>692,283</b>	<b>683,664</b>

**NOTE 9: PREPAYMENTS AND ACCRUED INCOME**

	2020	2019
	\$	\$
Prepayments	6,439	5,612
Accrued interest income and other receivables	-	691
Accrued receivable for Manawanui InCharge Ltd proceeds	-	341,725
<b>Total</b>	<b>6,439</b>	<b>348,028</b>

**LIFE UNLIMITED CHARITABLE TRUST**  
 NOTES TO THE FINANCIAL STATEMENTS (continued)  
 FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 10: OPERATING LEASE COMMITMENTS - AS LESSEE**

The Trust has entered into commercial property leases on regional offices and retail space at year end. The leases have remaining term of up to 15 years.

Future minimum rental payable under non-cancellable operating lease as at 30 June 2020 and 2019 are as follows:

	2020	2019
	\$	\$
Not later than one year	329,382	245,614
Later than one year and not later than two years	162,104	324,604
Later than two years and not later than five years	71,818	19,655
Later than five years	8,590	-
<b>Total Leases</b>	<b>571,894</b>	<b>589,873</b>

**NOTE 11: CAPITAL COMMITMENTS**

There are no material capital commitments at balance date (2019: Nil)

**NOTE 12: CONTINGENT ASSETS AND LIABILITIES**

There are no contingent assets or liabilities at the reporting date (2019: Nil)

**NOTE 13: RELATED PARTIES**

**Related Parties- transactions and balances**

The key management personnel are classified as related parties as defined by PBE IPSAS20 Related Party Disclosures and includes members of the Board of Trustees (being the governing body of the trust), Chief Executive Officer, Community Manager, Service & Development Manager – NASC, Service & Development Manager – Hearing, Service & Development Manager – Stores, National Manager Altogether Autism. Until 11 November 2019 this also included the Finance Manager, HR & Administration Manager and Communications Manager who were subsequently transferred to Enrich Life.

Transactions with related parties during the reporting period:

Tiffney Perry is a Trustee of Life Unlimited and is the Co-Chair of Parafed Waikato. During the year ended 30 June 2020 Life Unlimited paid Parafed Waikato a grant of \$11,500. (2019: \$11,891).

Life Unlimited owns a 50% shareholding in Enrich Life Limited, a shared services corporate created 25 September 2019 (refer Note 5). Enrich Life provides finance, HR and marketing & communications services to Life Unlimited. During the year ended 30 June 2020 Life Unlimited paid Enrich Life \$184,114 for these services (2019: nil).

Transactions with Key Management Personnel during the reporting period is as follows:

	2020	2019
	\$	\$
Total Remuneration	788,814	839,590
Number of people	7.13	7.6

The only transactions with the Board of Trustees (in their capacity as Trustees) are specified meeting fees for participation in scheduled Board meetings. Total meeting fees for the period were \$14,448 (2019: \$17,600).

**NOTE 14: EVENTS SUBSEQUENT TO BALANCE DATE**

During the year the Board resolved to discontinue the Gisborne and Rotorua Mobility Centre operations. Both stores were closed as of 30 September 2020. This is discussed further in Note 16.

**LIFE UNLIMITED CHARITABLE TRUST**  
 NOTES TO THE FINANCIAL STATEMENTS (continued)  
 FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 15: SUNDRY INCOME**

	2020	2019
	\$	\$
Capital receipt from disposal of interest in Manawanui InCharge Ltd	-	341,725
Invoiced hours	8,723	19,880
Other income	399,179	511,769
Management services	16,800	-
	<b>424,702</b>	<b>873,374</b>

The Trust was one of the Shareholders in Manawanui InCharge Ltd (MIC). MIC was held as an associate investment and held at nil value. In 2019 Life Unlimited received consideration of \$341,725 for its share in MIC which resulted in sundry income being recorded as the capital receipt proceeds from the disposal of the same amount.

**NOTE 16: DISCONTINUED OPERATIONS**

During the year the Board resolved to discontinue the Gisborne and Rotorua Mobility Centre operations. Both stores were closed as of 30 September 2020 with the lease at Rotorua being reassigned to a third party and the Gisborne lease staying in place for other operations. All inventory and fixed assets were transferred to other Mobility Centre stores.

	2020	2019
	\$	\$
Grant income		250
Sundry income	1,351	1,921
Store trading sales	304,403	435,499
<b>Total revenue from discontinued operations</b>	<b>305,754</b>	<b>437,670</b>
Sub Contractual Services	3,121	4,217
Rent and Rates	23,127	24,005
Wages and Salaries	164,545	175,582
Store Trading Expenses	165,410	236,989
Service Delivery Costs	17,938	23,181
General Office Expenses	29,339	30,862
<b>Total expenses from discontinued operations</b>	<b>403,480</b>	<b>494,838</b>
<b>Net surplus/(deficit) from discontinued operations</b>	<b>(97,726)</b>	<b>(57,168)</b>

**NOTE 17: ENABLING GOOD LIVES**

Under Enabling Good Lives Life Unlimited administers individualised funding on behalf of clients. This involves paying expenses at the direction of, and on behalf of, our clients and recovering this cost through the funding holder. In prior years' these amounts were incorrectly recognised as income and expenditure for Life Unlimited. An adjustment has therefore been made in the Statement of Comprehensive Revenue and Expenses to remove this income and expenditure from the 2018/2019 comparative figures. There is a net nil impact on the overall surplus as the income is a recovery of expenses only. The breakdown below shows the original amounts as per the signed 2018/2019 financial statements, the adjustment to remove the income and expenditure, and the restated amounts.

	2019 audited accounts	Adjustments	Adjusted 2019 accounts
			\$
Sundry income	875,296	158,217	717,079
<b>Net Impact on income</b>	<b>875,296</b>	<b>158,217</b>	<b>717,079</b>
Sub Contractual Services	759,721	19,634	740,087
General Office Expenses	557,369	1,341	556,028
Service Delivery Costs	445,282	16,124	429,158
Wages and Salaries	4,615,367	121,118	4,494,249
<b>Net impact on expenses</b>	<b>6,377,739</b>	<b>158,217</b>	<b>6,219,522</b>
<b>Net impact on Total Comprehensive income</b>		-	-

**LIFE UNLIMITED CHARITABLE TRUST**  
NOTES TO THE FINANCIAL STATEMENTS (continued)  
FOR THE YEAR ENDED 30 JUNE 2020

**NOTE 18: COVID-19 PANDEMIC**

The outbreak of COVID-19 and the subsequent restrictions imposed by the New Zealand Government in early 2020 have caused disruption to businesses and economic activity across New Zealand.

A significant portion of Life Unlimited's income is through Government contracts. The Ministry of Health (MoH) and Ministry of Social Development (MSD) provided income surety under these contracts through to 30 September 2020 (MoH) and 31 December 2020 (MSD). Life Unlimited continued to provide services under these contracts during lockdown.

The Mobility Centre stores were considered an essential service during lockdown. Online operations were therefore able to continue.

As a result the Trust has not suffered a material impact on the financial statements or control environment.

The COVID-19 pandemic continues to cause disruption and uncertainty within New Zealand. However this is not anticipated to have a negative impact on the Trust with all services expected to continue to be delivered.





**2019-2020**

Life Unlimited Charitable Trust